Facilities change agents: How to cope with changing demographics

Larry Price
and
Bill Wilkie
Wednesday, May 11, 2011
9:30am – 10:45am
Overview

- Washington State population changes
- Customer expectation changes
- Leadership requirement changes
- Team member changes
Washington State population changes

- Changes from the 2000 to the 2010 census
- What these changes mean for current and our future built environment
- What these changes mean for current and our future infrastructure
- How these changes effect our natural and built environment
How customer expectations will change

- Results immediately with good communication
- The same or better results at the same or lower cost
- Keeping the environment in mind with all areas of Facilities
- The face of expertise is changing: People will expect to speak with younger people
Leadership changes on the horizon

- Team leaders will have to have good communication skills
- Team leaders will have to be very good at different types of software programs
- Team leaders will need to know many different methods to accomplish the same task
- Team leaders will be expected to train up-and-coming, younger facilities professionals
Anticipated changes in team members

- Much more training for different types/methods of work
- Much more training in different software programs
- Better tools including IT type equipment
- Requirement to be technologically savvy
- Better skills in communication
- Better skills in tracking time on task
- Be more modular in ways of working
- Expect younger faces, younger hires
Summary

- Washington State population changes
- Customer expectation changes
- Leadership requirements changes
- Team member changes
Questions/Comments?

Larry Price
larry.price@bellevuecollege.edu

Bill Wilkie
bwilkie@olympic.edu